



URGENT PRODUCT RECALL

12/20/16

Vitacost.Com

Attention: Tammy Rothman, Melissa Cassara

Re: SunSpire[®] Organic 42% Cacao Semi-sweet Chocolate Chips 9 oz.

SunSpire[®] Organic 65% Cacao Bittersweet Chocolate Chips 9 oz.

SunSpire[®] Organic Dark Chocolate Almonds 1.2 oz.

SunSpire[®] Fair Trade Organic Unsweetened Chocolate Baking Bar 4 oz.

Action Code: SS122016

Dear Customer:

SunSpire[®] brand is voluntarily recalling certain retail lots of SunSpire[®] chocolate products because they contain milk, which is not declared in the ingredient statement. Although the current packaging provides a statement that these products contain traces of milk, we have been notified that milk is a component of one of the ingredients.

SunSpire[®] is committed to producing the highest quality products and our top priority is the safety of our consumers. As a result we are recalling the following products and ranges of best-by dates:

Hain item #	Retail UPC #	Product Description	Best-by date range
30150075	0 77241 50075 0	Organic 42% Cacao Semi-sweet Chocolate Chips 9 oz.	24FEB17 thru 19SEP18
30150076	0 77241 50076 7	Organic 65% Cacao Bittersweet Chocolate Chips 9 oz.	17APR17 thru 10SEP18
30170900	0 77241 70900 9	Organic Dark Chocolate Almonds 1.2 oz.	19FEB17 thru 25FEB17
60111670	0 77241 11670 8	Fair Trade Organic Unsweetened Chocolate Baking Bar 4 oz.	26OCT17 thru 03OCT18

Please examine your inventories immediately to determine if you have any of these products within the stated range of "best-by" dates on hand, place them on hold, and immediately e-mail the enclosed "Questionnaire" form to customer.service@sunspire.com or fax to the attention of Art



Jukofsky at 516-673-0224. ***Note that no other lot codes besides the ones provided in this letter are being recalled. All other lot codes may be sold.***

We ask that if you have any individual units or cases of these lot codes in your possession to please destroy them and fill out the attached "Proof of Destruction Form" form and return it to us so that we may track your unsaleable inventory and give you proper credit. Instructions for proper destruction are also attached. Please e-mail the completed form to customer.service@sunspire.com or fax to the attention of Art Jukofsky at 516-673-0224. Instructions for destruction are also attached.

Please inform all retailers who have purchased affected product from you to immediately remove affected product lot codes from store shelves. Kindly inform your retailers of the appropriate steps to follow in order to receive proper credit.

PLEASE NOTE: All documentation that is returned to us within the scope of this recall must include the above-referenced **Action Code: SS122016**, including any potential deductions paperwork.

If you have any product or consumer-related questions or concerns please call Consumer Care at 1-800-410-4188.

Sincerely,

Angela Ehlich
Director of Quality and Food Safety- Operations
SunSpire®

Enc:

Questionnaire form

Instructions for Destruction form

Proof of Destruction form